

**Ministry of
Consumer Services**

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Sessional Paper No. P-37

Petition by Nortel disabled former employees (Sessional Paper No. P-37, tabled March 5, 2013, Mr. McDonell): The Petitioners seek to have the Legislative Assembly instruct the Minister of Consumer Affairs to use her powers under the Ontario Consumer Protection Act to enforce its provisions for unfair business practices and false, misleading or deceptive representations, and to seek a court restitution order for the damages to the Nortel disabled former employees caused by these offences.

Response:

- The *Consumer Protection Act, 2002* applies to consumer transactions where an individual is acting for personal, family, or household purposes.
- A transaction occurring in the context of an employer/employee relationship is not a consumer transaction and therefore the *Consumer Protection Act, 2002* does not apply. The Act does not regulate terms and conditions of employment or address workplace disputes.
- The Ministry cannot commence an investigation into this complaint as it is outside of its jurisdiction.
- Further queries with respect to Nortel Networks Inc. should be directed to the Ministry of Finance.

A handwritten signature in black ink, appearing to read 'Tracy MacCharles'.

Tracy MacCharles
Minister of Consumer Services